# Skupos Engage

## Step by Step Instructions to Ensure Discounts are Triggered on a NCR

**You will need to prompt the customer to select "Alternate ID" on the pin pad and then enter in their phone number**

**1** Scan the eligible products. The discount will populate **after** the payment option is selected

    a) **If the UPCs are entered manually, the discount will not be given**

**2** **Have the customer select "Alternate ID" (i.e. Loyalty ID) on the pin pad**

**3** **Have the customer enter in their phone number**

**4** Cashier will see "Mobile1" line item of $0.00

**5** Cashier selects "Enter" to authorize payment options

**6** The customer will select "Yes/No" if they wish to opt-in to text messages. If they select "No," they will still receive the discount

    a) **Customers can opt-out at any time by replying STOP**

**7** The discount will now appear on the screen

**8** Finalize the transaction

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