

# Skupos Engage

## Step by Step Instructions to Ensure Discounts are Triggered on a Gilbarco

You will need to prompt the customer to enter their phone number in the pin pad as a Loyalty ID in order to trigger discounts

1

Scan the eligible products. The discount will populate **after** the payment option is selected

- a) If the UPCs are entered manually, the discount will not be given
- b) In order to receive multi-pack/multi-can discounts for tobacco as well, please make sure you scan one tobacco UPC that is being discounted and then add the quantity

2

Cashier selects “Pay” or “Tender” on the register. Cashiers can also select “Loyalty ID” to prompt the “Enter Engage ID” alert on the register. Cashiers will choose “Yes” on this prompt

3

Cashier must select “Manual” next to the numerical pad on the register. This allows the customer to enter their phone number on the pin pad

4

Customer enters their phone number on the pin pad as a Loyalty ID

- a) If you have another loyalty program installed, you will be required to run a separate transaction

5

The customer will select “Yes/No” if they wish to opt-in to text messages. If they select “No,” they will still receive the discount

- a) Customers can opt-out at any time by replying STOP

6

The discount will now appear on the screen

7

Finalize the transaction