

Skupos Engage

Step by Step Instructions to Ensure Discounts are Triggered on a Clover

You will need to prompt the customer to enter their phone number in the pin pad in order to trigger discounts

1

Scan the eligible products. The discount will populate **after** the payment option is selected

a) **If the UPCs are entered manually, the discount will not be given**

2

Cashier selects the “Other” section on the Clover device to launch the numeric keypad screen; then selects “Skupos”

3

Have the customer enter in their phone number as a “Loyalty ID” into the pin pad

4

If the phone number (i.e. Loyalty ID) is new, the pin pad will prompt the customer to accept “Terms & Conditions”

a) **The customer is agreeing to receive SMS text messages. Customers can opt-out at any time by replying STOP**

b) **If the customer selects “No,” the discount will not be given to the customer**

5

The discount will now appear on the screen and will return to the Register App’s Pay screen

6

Finalize the transaction